



HIGH COURT OF MADHYA PRADESH

PRINCIPAL SEAT – JABALPUR

No. Reg(IT)(SA)/2025/1914

Jabalpur, Dated: 18.11.2025

// CLARIFICATION //

Sub:- Publication of clarification /reply of the tender for “Purchase of Heavy Duty MFD Machines under buyback for the High Court of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2025/1802, Dated: 01.11.2025.

Ref: - Tender no. Reg(IT)(SA)/2025/1802, Dated: 01.11.2025.

Reply / clarifications to the pre-bid queries

On the basis of queries submitted by the bidders, the reply /clarifications are enumerated as per details given below for reference and further necessary action at vendor side:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
1. M/s Veltronics India Pvt. Ltd.				
1	Feeder Capacity	Minimum 300 Sheets or More	200 Sheets	Yes changed.
2. M/s Galtech Infosolutions Pvt. Ltd.				
1	Page No 17, Point No 13. Of Technical Specifications	Multiple Copying Up to 9999	Most of the OEM has copy selection 1-999 except for one or two OEM. More over the paper capacity which have been desired is 1000. Hence the copy selection up to 9999 does not have any relevance. We request Hon'ble Registrar to amend the copy selection Up to 1-999 copies for enabling all OEM to participate and ensure healthy competition.	Yes changed.
2	Page No 17, Point No 11 of Technical Specifications	Memory of machine: 256GB SSD	The Memory capacity being asked is 256GB. Majority of OEM offers SSD of 128 GB or more. The multifunction devices differ in functionality as of storage device such as PC, Laptops, NAS & SAN etc. The functionality of Hard Disk/ SSD in these equipment's is as under:	Yes changed.



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			1. The operating system of the Heavy Duty Multifunction product is stored in the Hard disk/SSD. 2. Hard Disk/SSD is used for spooling of print job, hold print etc. 3. Hard Disk/SSD is used for e-filling, for temporally storing the scanned documents, e-fax etc. 4. The temporary stored scanned images will have access to multiple users, thus will have high risk on security of these scanned confidential documents. 5. Since only documents are being stored in the HDD/SSD the capacity of 128 GB is more than sufficient because of which majority of the OEM offers 128GB as standard. Also, we would like to inform that Multifunction device is not recommended for storing the critical & confidential documents. Hence, we request Hon'ble court to amend the Memory as 128GB SSD or above. This will enable healthy competition.	
3. M/s Team Computers Pvt. Ltd.				
1	Technical specifications mentioned in Chapter-4 Feeder Capacity	Minimum 300 Sheets or More	We humbly request you to kindly consider revising this requirement to 100–130 sheets, as most leading OEMs' models in this category, including those with 55 CPM or higher speed, are equipped with SPDF/DSPDF feeders of this capacity. The requested modification will ensure wider participation, better competition among reputed OEMs, and availability of energy-efficient and technically advanced machines meeting all other tender criteria.	Changed to 200 Sheets.
4. M/s Sharp Business System (India) Pvt. Ltd.				
1	Feeder Type : SPDF	Generalized Specification is RADF /DADF.	SPDF/DSPDF is not a generalized specification; it is very specific to one or two particular brand. RADF is	Quote as per the tender documents.



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	/DSDF (page-17)		generalized.	
2	Feeder Capacity: 300 Sheets (page-17)	Generalized Specification is 100 Sheets or above	These 300 sheets is a very specific to a particular brand, this is not generalized, generalized feeder capacity is 100 sheets, all OEM has this feeder capacity.	200 sheets.
3	Standard Printer: GDI/PCL5/ PCL6 (page-17)	Generalized Specification is PCL6 & Post Script (PS)	In our previous experience, all respected Court machines now runs on Linux platform, that is why PCL6 & Post Script is mandate, and all OEM is having this configuration	Quote as per the tender documents.
5. M/s Canon India Pvt. Ltd.				
1	Feeder Capacity	Minimum 300 sheets or more	We request that to change it to 200 sheets are more	200 sheets.

All above specifications should be read as equivalent or better / higher side. The vendor may quote equivalent or better / higher specifications and please mention the same in compliance column of compliance sheet. In finalization of specifications' the decision of the High Court of Madhya Pradesh, Jabalpur will be final and binding on all.

Note:-

1. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
2. The above clarifications / addendum are for all the prospective bidders' for their tender reference.
3. The submission of hardcopy of EMD (original) is compulsory along with the technical bid.
4. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-Procurement portal www.mptenders.gov.in.
5. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
6. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
7. In case of further query /clarification, please visit at High Court of Madhya Pradesh, Jabalpur.



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8. On introduction of new levy / taxes / duties the rate / price of items shall be changed in same proportionate.
9. The total price of commercial bid inclusive of all taxes & expenses for 05 (Five) years on-site maintenance & support shall be taken as the basis for evaluation of commercial bids In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids.
10. The delivery and installation time is maximum six weeks to complete the project from date of receiving the Purchase Order /Work Order. In case of exceptional circumstances/ Act of God, the time extension may be given by the High Court of Madhya Pradesh on case basis.

Sd/-

REGISTRAR GENERAL